

## Customer Information

### BigParcel (Voluminous parcel)\*

When passing through our sorting centres, parcels are automatically measured by calibrated volume scanners and classified according to defined threshold values.

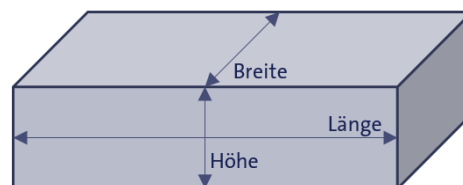
Based on the parcel dimensions – length, width and height – the volume is calculated according to this formula:

$$\text{Volume in litres} = \frac{\text{Length} \times \text{width} \times \text{height (in cm)}}{1000}$$

Beispiele:

$$\frac{\text{L 80 cm} \times \text{W 50 cm} \times \text{H 20 cm}}{1000} = 80 \text{ litres}$$

$$\frac{\text{L 80 cm} \times \text{W 50 cm} \times \text{H 40 cm}}{1000} = 160 \text{ litres}$$



\* The threshold value for a BigParcel is 150 litres. If the parcel volume exceeds this threshold, the surcharge "BigParcel (Voluminous parcel)" is calculated according to the price list.